

**NON-PROPRIETARY****SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT****SOUTH CAROLINA OPERATIONS**

COMPANY NAME

Charter Fiberlink SC-CCO, LLC

QUARTER / YEAR

2<sup>nd</sup> Q / 2009

Month:

AprilMayJune

Number of Customer Access Lines

                  

Trouble Reports / Access Line (%)

       %       %       %

Customer Out of Service Clearing Times (%)

       %       %       %

New Installs Completed w/in 5 Days (%)

       %       %       %

Commitments Fulfilled (%)

       %       %       %

Comments / Explanations: \_\_\_\_\_

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